

Tango/04 Workshop

Friday, June 13th Portofino (Italy) from 12.30 to 18.30

Business Service Management (BSM) is a practical, effective approach that helps to achieve IT Governance by correlating the different components of the IT Infrastructure to the Business Services and Applications that they support. Tango/04 solutions, with their advanced modelling capabilities, can guarantee BSM success in weeks rather than years.

Learn from Raul Cristian Aguirre, one of Europe's experts on BSM and Tango/04's CEO & founder, how to focus on the 5 million euro IT incident, instead of on the 5 cent one. Learn how to align your IT-infrastructure and Business objectives, increasing efficiency, improving service levels, and creating a virtuous circle!

Who should attend?

Selected CIOs, IT Managers and Process Managers. (By invitation only).

Where?

Portofino is Italy's pearl on the Riviera and is considered to be among the most beautiful Mediterranean fishing villages known for its relaxing atmosphere and upscale wining and dining. The most impressive thing about Portofino is the lifestyle, so running off to "see the sights" probably won't be your number one priority when you plan your trip.

There are some notable attractions that might be able to lure you from the beaches, but the view from the harbor or any of the surrounding beaches is unforgettable and one could spend the entire day marveling at it.

Portofino Kulm Hotel

Viale Bernardo Gaggini, 23
Portofino Vetta - 16030 Ruta Camogli - Italy
tel: +39 0185 7361
fax: +39 0185 77 66 22
http://www.portofinokulm.it/english/hotel_en/hotel_en_01.html



Event Agenda (subject to change):

12.30	Welcome drink and registration of all attendees
13:00	Lunch
14:30	Self introduction of all attendees
15:00	Service-oriented monitoring: Business Service Management - Keys to Success Raul Cristian Aguirre, CEO
16:00	Coffee Break
16:30	Tango/04's unique methodology for BSM Projects: how to deploy it in weeks rather than months Joanne Pupo, Professional Services Manager
17:30	What Tango/04 did for us - a customer experience and success story NIKE EUROPE HOLDING, B.V Johan Veestraeten, Global IT Manager
18:00	Roadmap for Tango/04 in 2008 and corporate strategic vision Raul Cristian Aguirre, CEO
18:30	Q&A and open discussion
19:00	Transport to Camogli (very nice fishing town) and from there depart to Portofino on a chartered boat (traditional Ligurian aperitif will be served on board)
20:30	Dinner in Portofino
23:00	Return to the hotel by shuttle bus or boat

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This is an exclusive invitation-only event for CIOs and IT managers. The invitation is not transferable and includes the room fee plus breakfast (single or double for the Friday night - eventual extras are not included and will be billed directly to you by the hotel). All activities will be held in English.

If you need additional information or assistance, please do not hesitate to contact Stefania Tromba: marketing@tango04.it / Tel. +39 0161-56922

"These workshops present a very interesting approach to monitoring"

Claudio Canepa, CIO from Arneg

"It's always interesting for me to participate and learn about new strategies and products"

Aldo Croci, CIO from Hupac Intermodal